

Compare your Healthcare enjoy high quality calls following CloudCall's implementation

Background

Compare your Healthcare offer a comprehensive service to their customers to find the right healthcare policy to suit their requirements.

Compare your Healthcare communicate with their customers via the telephone, they were struggling with their call quality and needed a reliable solution offering consistently high call quality as well as a robust call recording function.

The Business Benefits

CloudCall has now been implemented for over 6 months and during this time Compare your Healthcare have benefited from a far higher quality of calls. Gemma Waltham, Managing Director says 'the calls are much clearer for our advisors and the call recording facility is excellent'.

Conclusion

Compare your Healthcare were able to enjoy the higher quality of calls sooner than anticipated thanks to SYNETY's support team going the extra mile. Gemma Waltham says 'They really went above and beyond to help with the order and the implementation' and adds 'I would absolutely recommend CloudCall it is excellent value for money and very easy to use'.

[See how CloudCall can benefit your business.](#)

[Book a demo](#)

The Challenge

Communicating predominantly on the telephone Compare your Healthcare needed a system that guaranteed them a high quality of call and a reliable call recording service.

The Solution

Cloudcall has been implemented for over 6 months now and during this time the agents have benefited from a higher quality of call important as the majority of Compare your Healthcare's communications are conducted on the phone.

The Results

Thanks to the support and provisioning teams Compare your Healthcare were able to benefit from CloudCall far sooner than anticipated and now enjoy a reliable call recording facility and high quality calls consistently.